



Messe
Düsseldorf

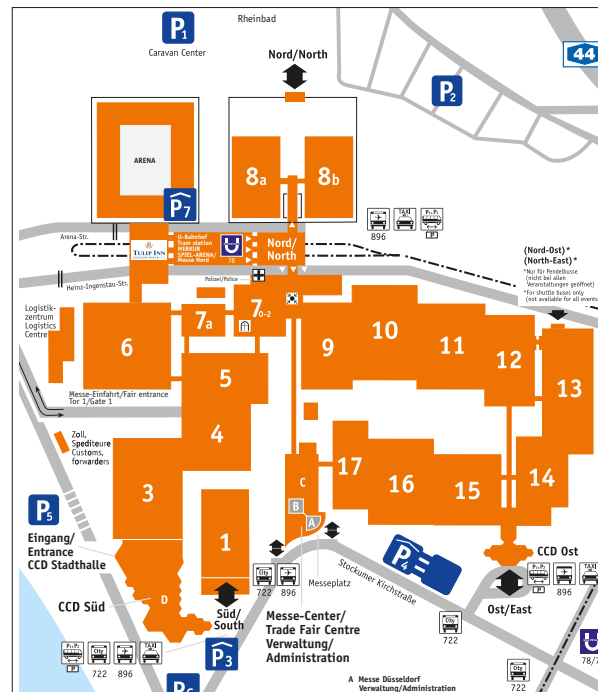
WiFi Guide for exhibitor and visitor

FAQ for everything you need to know about
using WiFi at Messe Düsseldorf.



Surfing on the whole fairground

Messe Düsseldorf, together with its partner Deutsche Telekom, has upgraded the already existing WiFi. Thanks to the latest technology, WiFi is now available on the entire fairground. Especially in the exhibition halls, but also in the outdoor area and all the entrances.



Planning the network even before the fair

Please plan your network you would like to have on your exhibition stand before the start of the exhibition.

Be sure to speak to the Telekom fair team. They will help you set up a working, failure free network and adapt it to your requirements.

Under the following link you will find a video explaining the use and structure of the network:

www.messe-duesseldorf.com/wifi

Business-HOTSPOT for exhibitors

For you as exhibitor a separated network, the Business-HOTSPOT, has been set up.

Individual access (Business-HOTSPOT Premium) and group access (10 / 25 / 50 and 100 users) are offered for this network.

With premium access, every user has a guaranteed speed of 15 Mbit/s in the down- and upstream.

The users in the group access share the bandwidth, which varies according to the size of the group.

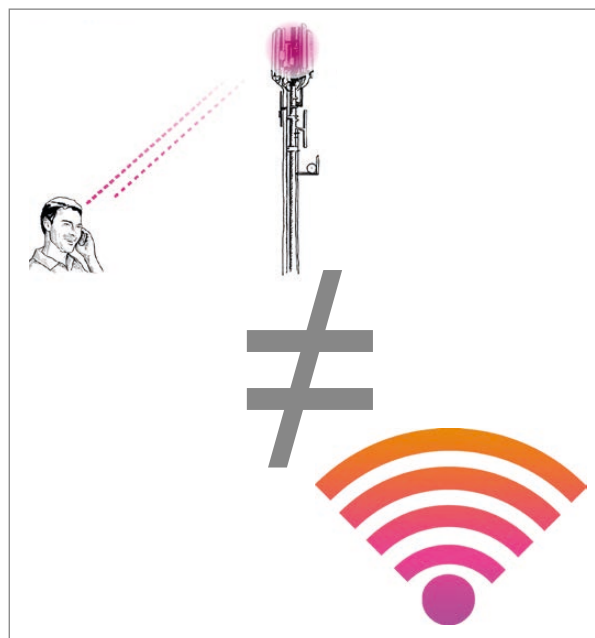
Important information

- The devices connected to the WiFi need to support the **5 Ghz frequency band**.
- **It is not allowed to set up your own access points.**

Difference WiFi and Cellular network

Please differ between the WiFi products of Messe Düsseldorf / Telekom and the cellular network. Messe Düsseldorf and the Telekom fair team look after the portfolio of DSL connections and WiFi.

We cannot intervene in the case of **cellular problems**, here the **private providers** themselves are responsible. If you have any problems regarding telephony, UMTS or LTE, please contact your cellular provider.



HOTSPOT for visitor

Make sure you select the correct network!
For visitors with an eTicket, please select the network HOTSPOT.

Networks ending with -2.4 are only intended as backups for older devices.

If you only find networks with this ending then your device is suboptimal.

Contact person

Do you need help planning your own network at your exhibition stand?

Do you have questions regarding the WiFi products?

The Telekom Team at Messe Düsseldorf will be happy to help and advise you!

Hotline:
+49 211 947 2000

E-Mail:
Telekom@messe-duesseldorf.de

