

Hygiene and Infection Protection Standards while holding the MEDICA and COMPAMED trade fair



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Messe Düsseldorf has drawn up a hygiene and infection protection concept on the basis of the current corona protection ordinance of the state of North Rhine-Westphalia, in particular to ensure the necessary health precautions, hygiene measures and distance regulations at all upcoming events at the Düsseldorf venue. This includes both measures for personnel and space management as well as hygienic, technical and organisational measures that the state government has established for the operation of congresses and trade fairs.

Hygiene measures by Messe Düsseldorf on the exhibition grounds

Measure	Description
Disinfectant dispensers	Messe Düsseldorf has installed additional dispensers for disinfectants – at all entrances, halls and transitions between halls, to name but some locations. Additionally, all WCs are equipped with stationary disinfectant dispensers.
Mouth-nose-cover	At trade fairs, the obligation to wear a mouth-nose-cover applies in principle (§ 2 para. 3 of the current Corona Protection Ordinance valid in NRW): <ul style="list-style-type: none"> • at trade fairs and congresses except at the seat • in enclosed spaces of catering establishments other than the seat • in queues in front of the aforementioned facilities Messe Düsseldorf will make them available in the entrances and on the exhibition grounds for persons without mouth-nose-cover.
Sanitary rooms	<ul style="list-style-type: none"> • The cleaning and disinfection of WCs, handles, washbasins and water taps will be adapted to requirements • All hygiene measures for stationary facilities will be adapted
Door systems	To avoid touch with door handles door systems will be kept open by wedges. An exception to this rule are fire protection doors equipped with electronic latches at the top of the doors.

Surface hygiene	Cleaning and disinfection of generally accessible surfaces: <ul style="list-style-type: none"> • Counters at the Service-Center • Counters of cash desks • Counters of cloakrooms • Turnstiles • Parking ticket vending machines
Food service hygiene	The trade fair restaurants will be opened by Messe Düsseldorf in accordance with the Corona protection ordinance. There is distinction made between indoor and outdoor seating. For detailed specifications see Annex 1 of the Corona protection ordinance, food service, (indoor and outdoor food services).

Messe Düsseldorf will inform all guests, partners and employees about these hygiene and prevention tips on posters that will be displayed.

The official distance and hygiene regulations apply, and it is the responsibility of each individual to comply with them - as in the public and retail sectors (currently 1.5 m distance, hand hygiene, mouth-nose cover, cough and cold labels, and no shaking hands).

A meeting of several people on the exhibition grounds is only permitted if the group does not exceed ten people.

The ventilation systems in the halls will ensure a regular exchange of air. The quality of the newly introduced air will correspond to that of the outside air on the open-air grounds. The volume of air that is repeatedly exchanged in narrow time windows is many times greater than the actual demand generated by the operation. On our behalf, all system components are regularly checked by independent inspectors to ensure that they are in perfect hygienic condition.

In addition to this, the stand construction and the type of presentation of walk-in exhibits are adapted as far as possible. Meeting rooms or basements of multi-storey stand constructions should only be erected and operated when open. For accessible exhibits, there is a requirement to keep doors, windows and roof hatches permanently open in order to integrate them into the air exchange cycle of the halls.

In addition to the ventilation and air-conditioning systems, we use the natural air flow through the halls by opening access doors and skylights to increase the air exchange rate, if necessary.

Visitors help to reduce the risk of infection by aerosols in the exhibits they visit by wearing mouth-nose covers consistently.

We are thus following the requirements of the Corona Protection Ordinance and the recommendations of the Robert Koch Institute for responsible operation.

Headcount Management

Management day accesses

Messe Düsseldorf limits the number of daily visitors in accordance with the specifications of the annex "Hygiene and infection protection standards" to the CoronaSchVO NRW.

Online ticket/registration

Tickets are exclusively sold online. There is a daily ticket quota according to the calculation of the maximum number of persons to comply with the distance regulation.

In the run-up to the events, the following groups of people must register online to gain access to the grounds:

- Employees of the exhibitors
- Service providers of the exhibitors
- Visitors
- Employees of MD service providers
- Journalists (via separate online press accreditation)

Distribution of persons

The distribution of people in the halls and the observance of the minimum distance of 1,5 m is ensured by existing video systems as well as increased personnel deployment.

Hot spots with possible queuing

At hot spots where many people gather, such as entrance areas and food service establishments, there will be more security service staff. In addition, individual measures will be developed for all hot spots:

Hot Spots	Measures
Cloakroom counter	<ul style="list-style-type: none">• Free storage• Transparent droplet protection• Distance markings• Distances between garments
Entrance counter	<ul style="list-style-type: none">• Transparent droplet protection• Distance markings
Turnstiles	<ul style="list-style-type: none">• Distance markings• Mouth and nose cover for staff
Information counter	<ul style="list-style-type: none">• Transparent droplet protection• Distance markings
Food service	<ul style="list-style-type: none">• General trade fair restaurants will be opened

	in accordance with valid Corona protection ordinance (See Annex 1 of the Corona protection ordinance: food service, (indoor and outdoor food service))
Lifts	<ul style="list-style-type: none"> • Signposts ensuring that lifts can only be used by one person or two persons space permitting, staircases and escalators are available alternatively at the premises
Service counters and shops	<ul style="list-style-type: none"> • Inspection and assessment of all individual service counters and shops in view of the required measures
Trade fair doctor's office / medical care	<ul style="list-style-type: none"> • The number of medical staff on duty is checked and adjusted if need be

Communication/Information

Messe Düsseldorf's communication measures with regard to the coronavirus will be continuously updated for the measures listed here.

The websites of Messe Düsseldorf and its affected events provide information on the measures and on the necessary behaviour of persons on the Düsseldorf exhibition grounds. In addition, this information is disseminated via mailings to exhibitors, visitors and service providers, press releases, and social media postings.

Measures taken by exhibitors to protect health

Exhibitor passes

Messe Düsseldorf limits the number of exhibitors' stand personnel in accordance with the annex "Hygiene and infection protection standards" to the CoronaSchVO NRW.

- Each exhibitor will receive 3 exhibitor passes free of charge for a stand up to 35m². For each additional 10m² or part thereof, a further exhibitor pass up to a maximum of 50 will be provided free of charge.
- After payment of the co-exhibitor fee, 1 exhibitor pass will be provided free of charge for each co-exhibitor.
- Organisers of joint stands will receive 1 exhibitor pass free of charge for each exhibitor participating on the joint stand.
- Additional exhibitor passes cannot be ordered and purchased.

Precautions at the booth

Minimum stand sizes and layout of the stand

In order to ensure sufficient freedom of movement for visitors and staff and to maintain a hygienic distance of 1.5 m, a freely accessible area of at least 4 sqm per person must be provided on the stands.

The stands must be of such a size and planned in such a way that the stand personnel and the maximum number of visitors to the stand, to be determined individually, can maintain a minimum distance of more than 1.5 m.

All applications close to the body on the stands must be carried out in accordance with the requirements of the current CoronaSchVO NRW and the annex "Hygiene and infection protection standards". If this is not possible, applications are prohibited.

Conference booths and meeting areas

The layout must ensure that a minimum distance of more than 1.5 m can be maintained.

Stands with ceilings

To ensure adequate ventilation, closed ceiling constructions are not permitted in spatially closed areas (e.g. in cabins or meeting rooms).

Messe Düsseldorf recommends not to use a two-storey construction.

Messe Düsseldorf also offers suitable stand construction concepts for the current situation.

Visitor registration

Messe Düsseldorf recommends that exhibitors record visitors at their stands. We will be happy to provide you with a possible system (Scan to Lead) on request and against payment.

Hygiene measures

Hand disinfectants

Exhibitors are obliged to keep hand disinfectants available for stand personnel and visitors.

Cleaning of exposed contact surfaces

As a rule, contact surfaces used for catering purposes such as chairs, tables, menu cards, etc. are cleaned after each change of guests. For this purpose, it is sufficient to use grease-dissolving household cleaning agents.

In addition, the work surfaces, door handles, etc. on exhibits are cleaned at least twice a day at regular intervals in keeping with visitor footfall.

Containers or dispensers for giveaways, sweets, cutlery etc

These are not permitted if designed for customers' self service.

Catering

Hygiene requirements shall be strictly complied with and followed for the preparation and serving of food and the subsequent treatment of dishes, cutlery and food waste (Annex "Hygiene and infection protection standards" to the CoronaSchVO NRW on catering).

Parties

There is a general ban on stand parties/exhibitor parties on the exhibition grounds.

Stand construction company/service provider

Working conditions

Stand construction personnel must comply with the applicable regulations governing distance and hygiene.

The stand construction companies must have developed hygiene concepts and a constantly updated list of the persons employed. This list must be available at any time upon request by Messe Düsseldorf or the health authorities.

Supporting programme (conferences, workshops etc.)

For conferences and similar events, seating is provided with a seat spacing of 1.5 m and a seat row spacing of 2.4 m. Except at the seat there is an obligation to wear a mouth and nose cover (§ 2 Abs. 3). There shall be no standing room. The number of participants is limited depending on the space available. Entrances and exits should be clearly separated from each other. In addition, security service staff is to monitor the number of persons present and compliance with distances and measures.

Messe Düsseldorf will monitor the measures listed. After all, the safety and health of our customers, partners, employees and all guests on our grounds is always our top priority.

Together we will lead MEDICA 2020 and COMPAMED 2020 to success in special times!